



Divine

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## TERMS & CONDITIONS

I consider myself an ethical practitioner of the services I provide and adhere to a personal and professional code of ethics which I refer to when conducting my business activities. This document is intended to inform you of my personal values and how they apply to my practice. This document also serves as a disclaimer, and by requesting a reading, you are stating that you have read and agreed to the terms laid out below.

**I believe in your individual power to make the changes to your life that you wish to. UK law obliges me to say that all readings, whether live or via email, are for entertainment purposes only.**

The services referred to herein include any and all in person, 1 on 1 or Group Readings, Reiki / Healing sessions and email / distance Readings.

## DIVINE CALLING WEBSITE

Divine Calling and Tasha Lee (“we” or “us” or “I”) refers to the provider of the Divine Calling website. “You or you” is intended to refer to you or anyone using the Divine Calling website. The general terms of use (“the Terms”) are those that, in using the Divine Calling site, you agree to be bound by.

All material on the Divine Calling website is presented for the purpose of education and the exchange of free speech and ideas. It is provided for information purposes only and may not be construed as any kind of advice or instruction related to any area of your life, and particularly those related to health, law or finance.

I strongly advise that you should not take any action, nor desist from taking any action, based solely on the contents of what you might read on this website. If you have any concerns related to your health, the law or finance, you should always consult a suitably qualified and licensed professional.

I would like to make it very clear that no material on this website is intended to diagnose any physical or mental condition. In the event that you take any action based on any information you may read here, I assume no responsibility or liability of any kind. That also applies to any course of action you might choose to pursue in the care of any animals.

I also want to make it clear that I, as the author of this website, am not a qualified counsellor, qualified medical professional and do not hold any qualifications in law or finance and make no claims to this regard.

References or links in the website to any non-government entity, product, service or information do not constitute endorsements or recommendations. This site is not responsible



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for the content of any “off-site” web pages linked to or referenced in this site. You are welcome to follow the links and visit the various websites and determine for yourself whether any product, service or information they offer is right for you.

Use of such third party services or purchase of any third party products is on their terms and the contract for use of the third party website is between you and the third party. Even though the provision of any content on this site is not intended to constitute any kind of legally binding agreement between us and any site user, if you do not agree to any of the terms I ask you **NOT** to use the site and to immediately close the page and to cease visiting.

I am committed to respecting your privacy. The website has been constructed so that, in general, you can visit the website without identifying yourself or revealing any of your personal data. Once you choose to engage contact any information you provide by which you can be identified, will only be used in accordance with European Union data protection requirements.

If you are kind enough to provide me with a testimonial for any of the services I offer, I reserve the right to use them for marketing and / or advertising purposes. I may need to shorten what you say, but it will never be changed to alter the meaning. I will use any name by which you are happy to be publicly identified and will protect all other aspects of your identity. Your information will never be used for third party marketing purposes, nor will it be passed on to anyone else.

## **MEDIUMSHIP & TAROT SERVICES – GROUP READINGS, DISTANCE AND EMAIL READINGS**

### **Future predictions**

Wherever possible, future predictions should be treated as something that can be changed. Whilst I will provide future predictions, you should remain aware that these are not set in stone due to influences from people and the environment around them. The future is fluid and my aim is to empower you by encouraging you to make informed decisions based on what you want or need at a particular time. I make no attempt to lead you in to choices and strongly promote autonomy encouraging you to take charge of your own future. I will make you aware that asking questions like 'what do I need to do in order to achieve objective X?' is likely to yield better results than questions like 'will I achieve objective X?' as this allows you to be proactive in your quest for a particular outcome. However, it is ultimately your choice to decide how you want your question to be constructed.



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## **Group Events / Parties**

If you are booking a group reading or “party” with me, it is presumed that you and all persons in the group or “party” have read and agreed to these terms and conditions and any relevant information given by myself has been passed on to all those taking part of a group experience. All persons may also be required to sign a disclaimer before my services proceed. Failure to do so will mean that they are not able to be a part of the group experience and I will not proceed until that person or persons have left. Full payment will be expected and no refunds will be given, under these circumstances.

I assume no responsibility or liability of any kind. That includes any type of action that you, or any person present at a group event chooses to pursue. I accept no responsibility or liability for any damage caused to property of the host or anyone present, or injury (emotional, spiritual or physical) should this occur during or following a group experience.

## **Confidentiality**

Everything we discuss will remain confidential unless you choose to disclose the details of our session(s) with others. Your confidentiality will be respected at all times and I respect your right to a non-judgemental exchange with me.

## **Third Party Readings**

Your reading should be about YOU. Of course, there will be people of prominence that will have an impact on your life, whether directly or indirectly and I will discuss any people I see around you and how they affect your life if the situation arises. However, it is against my ethical beliefs to provide readings that are based solely on another person without their consent. We can look at how your interaction with others and how the feelings of others may affect your life but to focus on another individual, that individual should be encouraged to have a reading themselves.

## **Professional Referrals**

I am a Tarot/Lenormand/Oracle Card Reader, Medium, Reiki Master, Energy Healer and general all round enthusiast of the services I provide. My readings are not, and should never be used in place of proper financial, medical, psychological or legal counselling. The information provided in a reading is not legally binding and as such I assume no legal responsibility for any damages, losses, or other consequences of any client decisions based on my readings.



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## **Genuine, Open & Honest**

In accordance with my own personal ethics together with my professional responsibility I make the promise that all readings for you will be genuine. I do not believe in automated readings and there are no hidden costs in my services. My fees are clearly and concisely disclosed on my website ([www.divinecalling.co.uk](http://www.divinecalling.co.uk)), or will be disclosed directly, whether in person, via email or any other communicative media. I also require you to be genuine and honest with me, in order for you to get the best reading you can. I am here to explore issues relevant to you, hopefully bring peace and comfort if sought and to help you come to your own decisions about which direction you are headed in life. This can only be done if you and I are, genuine, open and honest with each other.

## **Censorship**

There are of course times when perhaps your reading will reveal something you either didn't expect or something you don't necessarily want to hear. I will always read for you in a professional and empathic manner, and I will be honest about what comes up in your reading. The Cards and the 'Other Side' have an uncanny knack for raising issues that are most significant to our lives at a given time. Whilst it is not always what we want to hear, the information presented is usually the most useful information in providing guidance in trying to get to where we want to be.

It is likely and hoped that at the end of your reading you will feel energised, positive and more prepared to face the road ahead.

## **Expectations**

A mutual respect for one another is vital to our relationship. I will treat you with dignity and respect and hope you are able to extend the same courtesy to me. There is nothing scary in a card / mediumship reading with me and you will not be put in jeopardy by receiving a reading. I am not in the business of creating or promoting fear and I will not tell you that you have been cursed. Nor will I include superstition as a theme in my readings. You can expect some accurate, interesting and personally relevant interpretations of the cards that come up.



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## **HEALING / REIKI**

“The Practioner” – Tasha Lee

“The Client” – the recipient of the Healing / Reiki Treatment

### **The Reiki Treatment**

Treatments vary in duration, however, an initial consultation (usually via email) may be required prior to the client’s initial treatment to ensure that Reiki therapy is appropriate. Reiki is a hands-on energy technique, which will be carried out whilst the client is fully clothed (though you may be asked to remove your shoes).

Reiki can complement any current medical or psychological treatment the client may already be receiving, however, it should not be seen as a replacement for such treatment and if you have any physical or psychological medical concerns you should consult a qualified medical professional.

At all times the client’s personal body privacy will be maintained and they will not be required to remove any clothing, apart from shoes, belts, jewellery etc...

You may experience certain feelings during or immediately after treatment:

- Very relaxed and sleepy
- Heightened emotional and / or physical feelings

You will be given the opportunity to ask questions regarding the Reiki healing session.

### **Effects of Reiki Treatment**

The client should be aware that:

Some of the more common signs that your body is releasing a blockage during a Reiki treatment are: crying, laughing, coughing, swallowing, twitches and jerks, burping, breathing changes, anger, changes of skin colour and seeing bright colours. These are all normal and good signs that some positive change has occurred. Sometimes you will notice no signs or changes at all – this is also normal and is not a sign that the treatment isn’t working.

After receiving Reiki, as in any complementary therapy, it is possible for:

- Symptoms to reduce in intensity
- Symptoms to temporarily increase in intensity and then reduce



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- A feeling as if experiencing flu-like symptoms, without actually being ill, which passes within a day or so. (These types of symptoms are often called ‘a healing crisis’)

Please do listen to the messages that your body is giving you:

- If you feel like resting more than usual, then do so
- If you feel like drinking more water, as if you were flushing out your system, then please drink more
- If there is anything you are not sure about, then please do contact your Reiki practitioner

The client should note any particular reactions (including dates) which they feel may be attributed to their Reiki treatment, and bring it to any future session.

All medical and personal information provided by the client must be accurate and true, to the best of the client’s knowledge. Any information will be treated as strictly confidential by the practitioner. The practitioner will not diagnose conditions or prescribe medication or treatment, and will always recommend referral to a GP for the treatment of any medical / psychological issues.

## **ADDITIONAL TERMS & CONDITIONS**

### **Age Restrictions**

I work by a strict policy of reading for over 18s only. However, I am also keen not to inhibit the interest of younger people regarding the services I provide, therefore if you are under the age of 18 and interested in having a reading or learning more about the services I provide, then you must have parental or guardian permission before I will consider reading for you.

### **Times and Availability**

Readings and treatments are available by appointment only, and at times mutually agreed and convenient to both the practitioner and the client.

### **Feedback**

Feedback is very important to me both in terms of our interactions and how your experience may influence others when seeking my services. With honest feedback from you, I am able to see what appeals to you and others. Feedback on the readings provided allows me to see specifically how the reading applied to your situation and, while you are under no obligation



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to update me following your reading, I would love to hear how you are getting along further down the line and provide additional readings at appropriately timed intervals.

Feedback on how I present information is also useful and I welcome feedback, certainly where my website is concerned – Is it interesting and informative? Is there anything else you would like to see on my website? Is it user friendly and easy to navigate?

My approach to how I present information is very much the same as my approach to the services I offer – I am a firm believer in learning and improvement and it is with helpful feedback that I am able to enhance the overall experience for my clients.

### **Payment**

Payment can be made in advance via the ‘Shop’ on the website, via Paypal or by cash at the time of the reading / treatment. If making payment at the time of the reading / treatment, payment is required prior to the reading / treatment commencing.

### **Refunds**

Generally refunds are not offered as a rule unless under exceptional circumstances such as not being able to get a connection with you (unlikely), or in cases where I have to cancel a reading for personal reasons. For completed readings, it should be understood that you are paying for my time as well as years of training and experience.

### **Cancellation**

If a client should miss or cancel an appointment, giving less than 48-hours’ notice, a cancellation fee equal to the value of the booked treatment will be payable by the client.

### **Complaints**

In the event of any complaint please email [tasha@divinecalling.co.uk](mailto:tasha@divinecalling.co.uk) – please include the word ‘complaint’ in the subject header.

### **Reviews**

After your reading / treatment / group event I would be grateful if you could please provide a testimonial which can be submitted via the ‘Reviews’ page at [www.divinecalling.co.uk](http://www.divinecalling.co.uk)



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## Workshops and Talks

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## Consent

Prior to your reading / treatment / group event commencing you may be required to sign a consent form / legal disclaimer. By receiving a distance reading / treatment you are agreeing that you have read and understood all terms and conditions shown above and on [www.divinecalling.co.uk](http://www.divinecalling.co.uk)